



## Warranty

Hefei Jingrui New Energy Technology Co., Ltd. will provide the following quality assurance to the customers who purchase our products. The quality assurance level of the products has been specified on the label of the products when they leave the factory. If the quality assurance level of the product you purchased is not found in the form, please contact our customer service center or sales representative. The warranty period is from the date of your first purchase of our products.

Quality Assurance Scope Control Table				
Model	Conversion efficiency	Materials and Manufacture	Power	Decay rate
Solar panel mono	$\geq 16.8\%$	Ten years warranty for materials and manufacturing processes (limited liability)	Guarantee 95% output power within 5 years (limited liability) Within 25 years, 80% of output power is guaranteed (limited liability)	In the first year, the attenuation rate is not more than 3%, and the subsequent year is not more than 0.7%.
Solar panel poly	$\geq 16\%$	Ten years warranty for materials and manufacturing processes (limited liability)	Guarantee 95% output power within 5 years (limited liability) Within 25 years, 80% of output power is guaranteed (limited liability)	In the first year, the attenuation rate is not higher than 2.5%, and the subsequent year is not higher than 0.7%.

### I. Description and interpretation of warranty clauses

Please refer to the Quality Assurance Scope Checklist to determine the content of the warranty applicable to our products you purchased. The products you purchased may enjoy one or more of the following warranty:

#### A. materials and manufacturing processes:

##### Ten years warranty for materials and manufacturing processes

If the Company's products you purchase are subject to "Material and Manufacturing Process Warranty for 10 years" according to the Quality Assurance Scope Checklist, the Company guarantees that there are no defects in the material and manufacturing process within the warranty



period (see Quality Assurance Scope Checklist). If there are such defects after inspection, the company has the right to choose one of the following three ways of warranty :1) repair ;2) replacement.

The above warranty does not include the guarantee of the output power of the product. the warranty of the product output power will be described in the following terms. The warranty period is from the date of your purchase of our products.

#### B. product output power quality assurance

Ensure 80% output power within 25 years

Within 5 years ,95% of output power is guaranteed

If one of the "Quality Assurance of Product Output Power" is applied to the products you purchased according to the Quality Assurance Scope Checklist, within the corresponding warranty period, we guarantee that the products will not fail to meet the guaranteed minimum output power due to defects in materials and manufacturing processes. if the company tests according to the company's general standards and verifies that the product does not meet the guaranteed minimum output power, the company has the right to choose one of the following three ways of warranty :1) repair ;2) exchange goods ;3) provide additional components so that its total power output reaches at least the minimum guaranteed power. The warranty period is from the date of your purchase of our products.

## II. GENERAL PROVISIONS

The following terms apply to all warranty products:

- 1 A. the company may use new, re-produced or refurbished parts or products to repair and replace the company's products you have purchased, the replaced parts or products belong to the company's property.
- 2 B. our company is not responsible for the following costs arising from the provision of warranty: labour costs on the site due to installation, dis-assembly, reloading
- 3 or costs incurred in transporting products and spare parts. Such expenses shall be borne by the customer.
- 4 C. In any event, the warranty is only available to the following customers:
  - 5 1) purchasers for their own use rather than for resale purposes;purchaser
  - 6 2) the product was first installed on its building.

## III. Exemption clauses

The following exemption clauses apply to all warranty products:

A. warranty does not apply to damage or failure caused by:

- 1) caused by non-compliance with the Company's installation, operation or maintenance guidelines;
- 2) caused by the repair, modification or handling of products by technical service personnel not approved by the Company, or the connection of equipment not of the Company to the Products of the Company;
- 3) caused by abuse, misuse or negligence;



- 4) power outages, lightning strikes, fires, floods, pests, accidental breaks and the behavior of third parties, or other events that the Company can not reasonably control and will not occur under normal operation;
  - 5) the adhesive failure caused by the installation system designed by the customer himself.
- 1 B. Except for the above warranty, we do not give any express or implied warranty of the marketability and the suitability of the particular purpose.
  - 2 C. if certain implied warranties (including guarantees of marketability and suitability for a particular purpose) can not be effectively excluded here, the warranties are only valid for a specific warranty period.
  - 3 D. the Company is not liable for sudden, consequential or punitive damages (including but not limited to losses relating to the failure to provide warranty services, the provision of warranty services on behalf of others, profits and third party claims, etc.) resulting from your use of the Company's products or from the Company's failure to meet the warranty requirements. In the case of warranty liability, express, implied or statutory, whether in connection with manufacture or design, the Company's liability is limited to the price at which it was purchased and to the compensation available to the purchaser.
  - 1 E. if the purchaser is a natural person, the nature warranty clause shall not be construed, as permitted by law, as the Company hereby excludes liability for the personal injury or injury of the customer caused by the negligence of the Company, its employees or agents.
  - 2 F. in the country or region where you purchase our products, these legal rights are also applicable to warranty if there are other provisions in the law, and are not affected by this warranty clause.
  - 3 G. some States do not allow limits on the duration of the warranty, the restrictions may not apply.
  - 4 H. some countries do not allow restrictions on sudden or consequential losses, the restrictions may not apply.

#### **IV. How to obtain information on product handling, recovery and quality assurance**

If you wish to obtain relevant information about product processing, recycling and quality assurance, please contact the distributor you purchased the product or the customer service representative of our regional sales center, for specific contact information, please visit the website <http://www.hfruijing.com/>.

Hefei Jingrui New Energy Technology Co., Ltd.  
Manufacturer: Hefei Jingrui New Energy Technology Co., Ltd.  
No .5 Cherry Blossom Road, Baiyan Science Park, Hefei High-tech Zone, Anhui Province  
Zip code :230000 Zip code :230000  
☎: +86-551-65363188  
Fax :+86-551-65363199